

Summary of Loan Servicing - transfer of loans to ZuntaFi

PAYMENTS

Beginning December 1, 2022, payments should be sent directly to ZuntaFi. Payments made to the MOAA Scholarship Fund will be refunded. The following payment remittance options are available with your new servicer:

Mail: ZuntaFi
P O Box 4500
Aberdeen, SD 57402-4500

Online: zuntafi.com
Phone: 800-592-1270

Note: If you are using a bill pay service through your bank or other provider, please update the payee and payment address, along with your new ZuntaFi account number.

AUTOMATIC PAYMENTS (ACH):

If you were making payments via automatic withdrawal (ACH) directly from your checking or savings account, this service will continue. If you were making recurring payments via a debit or credit card, this service was cancelled, and you will need to complete a new authorization for automatic withdrawal via ACH with ZuntaFi or you may make individual debit card payments online. After you register and create a username at zuntafi.com, simply select My Account > Payment Options and follow the prompts to complete your authorization.

Note: You will not be able to access your loan(s) on ZuntaFi's website until the loan(s) is added to their system.

If your loan(s) is not set up for automatic payments through the MOAA Scholarship Fund at the time of the transfer, you will still need to make a payment using any of the available payment options until the transfer occurs.

MONTHLY BILLING:

Please review your billing statement carefully to determine your monthly payment due date.

BORROWER BENEFITS:

Detail regarding the status of applicable borrower benefits will be transferred ZuntaFi.

QUESTIONS AFTER THE TRANSFER:

Beginning December 1, 2022, if you have questions about the servicing of your loan(s), contact ZuntaFi at:

Phone: 800-592-1270
Hours: Monday through Friday 8 a.m. to 5 p.m. (Central)

Website: Zuntafi.com
Email: service@zuntafi.com